

LEARNING MANAGER ~ DSSE

To facilitate our renowned action learning programmes for social entrepreneurs, community businesses and rural enterprises at all stages of business development.

SOME OF THE MAIN THINGS YOU'LL BE DOING:

- Successfully managing a cohort of learners and delivering a learning experience that reflects Dartington SSE's core values and learning style.
- Liaising with speakers, presenters and other stakeholders to ensure positive relationships and deliverables are met.
- Planning and preparing lively learning programmes which meet learning objectives and funder requirements.
- Providing students with one to one support as part of their learning journey.
- Working with the Dartington SSE team to recruit students and assess student applications for our competitive learning programmes.
- Working with the office team at Dartington SSE to ensure course administration runs smoothly and reporting requirements are met.
- This list can never be exhaustive but covers most of the work you'll be doing. What it can't replace is talent, initiative and a commitment to creating fantastic learning experiences.

ROLE DETAILS:

DEPARTMENT: School for Social Entrepreneurs

REPORTING TO: Lead Learning Manager

WHAT YOU WILL BRING:

- Ability to establish and sustain effective working relationships with programme contributors; DHT colleagues and project partners.
- Excellent presentation and group facilitation skills for working with diverse audiences.
- Ability to support programme participants who on an active learning journey.
- Knowledge of the Social Enterprise sector and the issues experienced by social entrepreneurs and those seeking to set up and run a business with a social mission.
- Excellent customer service towards all internal and external customers.
- Leadership through creative problem solving, a positive can do attitude and a willingness and desire to ensure all who come into contact with Dartington have the best possible experience.
- A desire to deliver learning experiences in line with the ethics and values of The Dartington Hall Trust.
- Commitment to work hard and act in Dartington's best interests at all times.

